

# Manuale d'Uso e Manutenzione SKID-E, PRO SKID-E, PRO SKID-E MAX, SKID-E READY, SKID-OK. SKID-OK MAX Sedie di evacuazione

Dispositivo Medico conforme al Regolamento

Sistema di Garanzia di Qualità per la produzione ed il controllo finale dei prodotti certificato dall'organismo notificato TÜV SÜD Product Service GmbH.

# User's Manual SKID-E, PRO SKID-E, PRO SKID-E MAX, SKID-E READY, SKID-OK, SKID-OK MAX **Evacuation chairs**

The device is in compliance with the Regulation UE 2017/745

Guarantee of Quality system for the production and the final control of the products certified by the notifying body TÜV SÜD Product Service GmbH.

# **Bedienungs- und Wartungshandbuch** SKID-E, PRO SKID-E, PRO SKID-E MAX, SKID-E READY, SKID-OK, SKID-OK MAX Evakuierungsstühle



Es wird hiermit erklärt, dass das Gerät der EU-Verordnung 2017/745 entspricht

Qualitätssicherungssystem für die Herstellung und Endkontrolle von Produkten, zertifiziert durch die benannte Stelle TÜV SÜD Product Service GmbH.



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# 1. GENERAL INFORMATION

# 1.1 AIM AND CONTENTS

The aim of this manual is to supply all the information necessary so that the client, will not only attain adequate use of the appliance, he will also be capable of using the instrument in the most autonomous and secure way possible. This includes information regarding technical aspects, functioning, maintenance, spare parts and safety.

### 1.2 CONSERVATION OF THE INSTRUCTION MANUAL

The instruction and maintenance manual must be kept together with the product, for the whole life of the device, inside the specially provided container and above all, away from any substances or liquids which could compromise perfect legibility.

### 1.3 SYMBOLS USED

Symbo	Meaning	Symbo	Meaning
C€	The device is in compliance with the Regulation UE 2017/745		4: U.S. Federal law restricts this device to sale by or on the order of a nealthcare practitioner
MD	Medical Device	Δ	Warning
	Manufacturer	(II	Read user manual
س	Date of manufacture	SN	Serial number
UDI	Unique Device Identification	REF	Product code

# 1.4 SERVICING REQUEST

For any information regarding the use, maintenance and installation, please contact the Spencer Customer Care Service on tel. 0039 0521 541111, fax 0039 0521 541222, e-mail info@spencer.it or write to Spencer Italia S.I... – Via Provinciale, 12 - 43038 Sala Baganza (Parma) - ITALY.

In order to facilitate the assistance service, please always indicate or communicate the servical number (SN) shown on the label applied on the box or on the device.

### 1.5 DEMOLITION

When the devices are no more suitable for being used, if they haven't been contaminated by any particular agents, they can be disposed of as normal solid waste, otherwise follow the current regulations about demolition.

#### 1.6 LARFILING

Each device has got an identifying label, positioned on the device itself and/or on the box. This label includes information about the Manufacturer, the product, CE mark, lot number (LOT). It must never be removed or covered.

# 2. WARNINGS

# 2.1 GENERAL WARNINGS

- The product must be used by trained personnel only, having attended specific training for this device and not for similar products.
- Training routines must be registered on a special register in which the names of those trained, of the trainers, date and place are indicated. This register which will certify the eligibility of the operators to use the Spencer device has to be kept for a period of 10 years after the disposal of the device itself. This register will be made available to the Competent Authorities and/or Manufacturer if requested.
- Spencer Italia S.r.l. is always available for conducting training courses.
- Before carrying out any kind of operation on the appliance (training, installation, use), the operator must carefully read the enclosed instructions, paying particular attention to the correct safety precautions and to the procedures to be followed for installation and for correct use.
- If the instructions belong to another device and not the device received, inform the Manufacturer immediately and avoid use of the device.
- In the case of any doubts as to the correct interpretation of the instructions, please contact Spencer Italia S.r.l. for any necessary clarifications.
- Do not allow untrained personnel to help when using the device as they may cause injury to the patient or themselves.
- Perform the required maintenance and to respect the life span of the device, as indicated by the Manufacturer in the User's Manual.
- Before each use of device the perfect operating state of the device must be checked as specified in the Instruction manual. If any damage or abnormalities which could in
  any way influence the correct functioning and the safety of the device, of the patient and or of the user are detected, the device must be immediately removed from service
  and the Manufacturer must be contacted.
- If any failure or incorrect functioning of the device is detected, it must be immediately substituted with a similar item so that the rescue procedures are guaranteed without any interruption.
- Use of the device in anyway other than described in this manual is forbidden.
- Do not alter or modify in any way the appliance; any such interference could cause malfunctions and injury to the patient and/or rescuer.
- The appliance must not in any way be tampered with (modification, adjustment, addition, replacement). In such cases all responsibility will be denied for any malfunctions or injuries caused by the appliance itself; moreover CE certification and product warranty will be considered void.
- Those who modify or have modified, prepare or have prepared medical appliances in such a way that they no longer serve the purpose for which they were intended, or no longer supply the intended service, must satisfy the valid conditions for the introduction onto the market.
- · Handle with care.
- Ensure that all the necessary precautions are taken in order to avoid the hazards that can arise as the result of contact with blood or body fluids.
- Register and store with these instructions: lot number, place and date of purchase, first date of use, date of checks, name of users, any comments.
- When the device is being used, the assistance of qualified staff must be guaranteed.
- Never leave an unassisted patient. The presence of at least one operator is essential at all times when the medical device is in use.
- Do not store the device underneath any heavy objects which could cause structural damage.
- Store in a cool, dry, dark place and do not expose to direct sun.
- Store and transport device in its original packaging
- The device not be exposed to or come into contact with any source of combustion or inflammable agents.
- Position and adjust the device taking care not to cause any obstruction to rescuers and or any other rescue equipment.
- Attention: laboratory testing, post production tests, instruction manuals cannot always consider every possible scenario for use. This means that in some cases the performance of the product could be notable different from results to date obtained. Instructions are continually being updated and are under tight surveillance of fully qualified staffs with adequate technical formation.
- Avoid contact with the skin by placing a surgical cloth between the patient and the device.

With reference to the Regulation UE 2017/745, we remind both public and private operators that they are obliged to report any accident that involves any medical device to the Ministry of Health and to the Manufacture as specified and within time given by the European regulations.

In addition, both public and private operators are obliged to inform the Manufacturer of any measures that should be adopted to make the steps necessary to guarantee the safety and the health of the patients and the users o any medical device.

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### 2.2 SPECIFIC WARNINGS

- Establish a maintenance program and periodic testing, identifying an reference employee. The person to whom the ordinary maintenance of the device is entrusted must ensure the basic requirements foreseen by the Manufacturer in the user's manual.
- Training routines must be registered on a special register in which the names of those trained, of the trainers, date and place are indicated. This register which will certify the eligibility of the operators to use the Spencer device has to be kept for a period of 10 years after the disposal of the device itself. This register will be made available to the Competent Authorities and/or Manufacturer if requested.
- If any failure or incorrect functioning of the device is detected, it must be immediately substituted with a similar item so that the rescue procedures are guaranteed without any interruption.
- Before each use of device the perfect operating state of the device must be checked as specified in the Instruction manual. If any damage or abnormalities which could in any way influence the correct functioning and the safety of the device, of the patient and or of the user are detected, the device must be immediately removed from service and the Manufacturer must be contacted.
- When the device is being used, the assistance of qualified staff must be guaranteed.
- Never leave an unassisted patient. The presence of at least one operator is essential at all times when the medical device is in use.
- The device not be exposed to or come into contact with any source of combustion or inflammable agents.
- . Store in a cool, dry, dark place and do not expose to direct sun.
- · Do not store the device underneath any heavy objects which could cause structural damage.
- Store and transport device in its original packaging.
- Position and adjust the device taking care not to cause any obstruction to rescuers and or any other rescue equipment.
- For blocking and transporting the patient, follow the procedures approved by the Emergency Medical Service.
- · Always respect the maximum load capacity, indicated in this user's manual.
- . Do not operate if the weight is not correctly distributed.
- . Upstairs movement, without having to lift the device, is allowed only with the PRO SKID-E model.
- When using the device for evacuation over stairways or simple transport, at least two operators with suitable physical conditions are needed.

# 2.3 CONTRAINDICATIONS AND SIDE EFFECTS

The use of this device, if used as described in this manual, does not present any contraindications or collateral effects.

#### 2.4 PHYSICAL REQUIREMENTS OF THE OPERATORS

The Spencer SKID-E, PRO SKID-E, PRO SKID-E MAX, SKID-E READY, SKID-OK and SKID-OK MAX evacuation and transport chairs are for professional use only.

Operators using the device must possess the following minimum requirements:

- · physical capacity for using the device.
- · be able to grab the device firmly with both hands
- · have robust back, arms and legs for lifting, pushing and pulling the evacuation chair
- · have a good muscular coordination

Every operator has to be trained in safe and efficient patient transport techniques.

Loading techniques, in case of extremely heavy patients, uneven terrains or unusual situations, may require more than the usual two operators.

Before deciding the roles of the operators during the use of the device, their capabilities must be evaluated.

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# 3. PRODUCT DESCRIPTION

# 3.1 INTENDED USE

The stair chairs are devices to be used to move and bring a patient into a sitting position to the ambulance, but not to be used for transporting the patient inside the ambulance. They are equipped with slides that assist the descent of the stairs in order to reduce the fatigue required by the operator during the transfer of patient and chair. They must not be used for parking.

# 3.2 INTENDED USERS

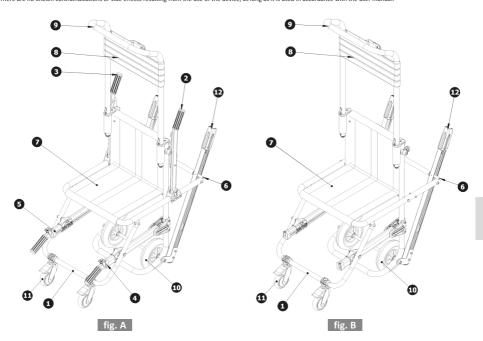
The intended users are people trained in evacuation procedures in emergency conditions.

Among the possible users are also contemplated the fitters of the environments in which the chair is expected to be positioned when not in use.

# 3.3 PATIENTS

The patient must have an anatomy and a condition such as to allow the transport in a sitting position with thighs and back adequately supported and belts well fastened. The rescuer is the person responsible for assessing the suitability of the device for use on the specific patient.

There are no known contraindications or side effects resulting from the use of the device, as long as it is used in accordance with the user manual.



### 3.4 MAIN COMPONENTS

N°	COMPONENT	MATERIAL	SKID-E	PRO SKID-E	PRO SKID-E MAX	PRO SKID-E AIR	SKID-E READY	SKID-OK	SKID-OK MAX
1	Front footrest	Aluminium	•	•	•	•	•	•	•
2	Rear left handle group	Aluminium		•	•	•			
3	Rear right handle group	Aluminium		•	•	•			
4	Front telescopic left handle group	Aluminium		•	•	•			
5	Front telescopic right handle group	Aluminium		•	•	•			
6	Blocking system rear handles (n° 2)	Aluminium		•	•	•			
7	Seat sheet	PVC	•	•	•	•	•	•	•
8	Backrest sheet	PVC	•	•	•	•	•	•	•
9	Extendible handle	Aluminium	•	•	•	•		•	•
10	Rear wheels Ø 200 mm (n° 2)	Rubber coated polyurethane	•	•	•		•		
11	Front wheels Ø 100 mm pivoting with brake (n° 2)	Polypropylene	•	•	•	•	•	•	•
12	Slide with belt (n° 2)	Covered rubber	•	•	•	•	•	•	•
13	Rear wheels Ø 200 x 32 mm (n° 2)	Polypropylene				•			
14	Front wheels Ø 150 x 32 mm (n° 2)	Rubber coated polyurethane						•	•

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# 3.5 MODELS

SK20001E	SKID-E	Evacuation chair with silver frame and black sheet
SK10001E	PRO SKID-E	Evacuation/transport chair with yellow frame and black sheet
SK10201E	PRO SKID-E	Evacuation/transport chair with silver frame and black sheet
SK20101E	SKID-E READY	Evacuation chair with fixed backrest, yellow frame and black sheet
SK20002E	SKID-OK	Evacuation chair
SK10002E	PROSKID-E AIR	Evacuation chair with yellow frame and black sheet
SK10202E	PROSKID-E MAX T/SILVER	Load capacity 250 kg
SK20005E	SKID-OK MAX	Load capacity 250 kg

#### 3.6 TECHNICAL DATA

CHARACTERISTICS	SKID-E	PRO SKID-E	PRO SKID-E MAX	PRO SKID-E AIR	SKID-E READY	SKID-OK	SKID-OK MAX
Width (mm)	530	550	550	410	530	520	520
Length (mm)	900	1110	1110	1110	900	900	900
Length with opened handles (mm)	-	1450	1450	1450	-	-	-
Height with opened backrest (mm)	1600	1600	1600	1600	1600	1540	1540
Height with closed backrest (mm)	1070	1070	1070	1070	-	1040	1040
Thickness closed (mm)	330	330	330	330	330	175	175
Weight (kg)	12,7	14,2	14,2	13,8	13,5	10	10
Maximum load capacity (kg)	150	150	250	150	150	150	250

### 3.7 REFERENCE STANDARDS

REFERENCE	TITLE OF DOCUMENT
Regulation 2017/745/UE	European Regulation of the european parliament and of the council of 5 April 2017 on medical devices

# IT 3.8 ENVIRONMENTAL CONDITIONS

Functioning temperature: from -15 to +50 °C Storage temperature: from -20 to +60 °C Relative humidity: from 15 to 90%

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# 4. OPERATING INSTRUCTIONS

### 4.1 TRANSPORT AND STORAGE

Before transporting the appliance, make sure that it is correctly packaged ensuring also that there are no risks of shocks, bumps or falls during the transport itself.

Keep the original packaging for use in case of any further transport and for storage. Damage to the appliance caused during transport and handling is not covered by the guarantee. Repairs or replacement of the damaged parts are the responsibility of the client. The device must be stored in a dry, cool area away from direct sunlight. It must not be placed in contact with any substances or chemical agents which could cause damage and reduce safety characteristics.

During storage take care not to put heavy materials onto the device. In no way and under no circumstances should the device be considered as a work top.

# 4.2 PREPARATION

On receipt of the product:

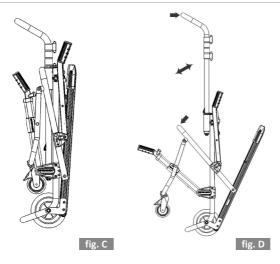
- Remove the packaging and display the material so that all components are visible.
- Check that all the components/pieces on the accompanying list are present.

The appliance must be checked before every use so as to reveal any working abnormalities and/or damage caused by transport and/or storage.

Therefore, before using the device, check:

- General functionality of the device
- Fixation of nuts and bolts
- State of use of the wheels and braking system
- · State of use of the caterpillar belts and slide
- State of use of restraints, seat and headrest
- Functionality springs

If the device respects these conditions, it may be considered ready for use.



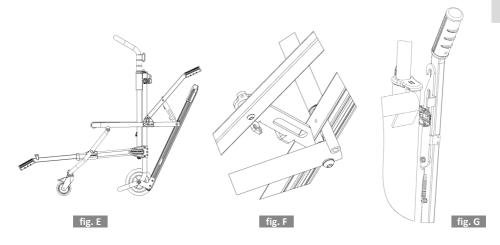
### 4.3.1 OPENING THE DEVICE

- 1. Put the device in vertical position (fig. C) and pull out the extendible rear handle until it is blocked automatically using the purpose made locking hooks (this operation is not necessary for the SKID-E READY model).
- 2. Loosen the restraints, to free the "chair".
- Grab with one hand the seat and the extendible handle with the other, push both parts away from each other, until the chair is completely opened. The evacuation chair is now ready to be placed safely on the floor
- 4. Unblock the brakes of the two front  $\emptyset$  100 mm wheels. The device is now ready for use.

# 4.3.2 CLOSING THE DEVICE

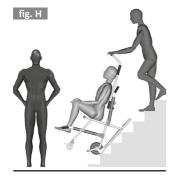
If the device is not occupied by the patient:

- 1 Using both breaks, block both front Ø100 mm wheels turned in inside direction.
- 2 Only PRO SKID-E and PRO SKID-E MAX models: Disengage the rear handles (if positioned as in fig. E F) by inserting the hooks in the blocking system (fig. G).
- 3 Take position at the rear side of the chair, push both levers in order to unblock the extending handle and push it downwards along the special nylon guides.
- 4 Grab the "seat" and the backrest and push them towards one another until the closed position is reached.
- 5 Attach the belt around the body which will block the seat in position.



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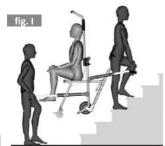


### 4.3.3 Patient transport on stairways - Downstairs

- 1 Apply the procedure described in paragraph 4.3.1.
- 2 Grab the main handle firmly with both hands and let the patient sit on the chair. Make sure during this operation that both front Ø 100 mm wheels touch the ground.
- 3 Secure the nationt to the device using the special safety belts for the head and the body
- 4 Move close to the stairs and position on the side with the handrail. The first operator always keeps his hands on the handle firmly and follows the downstairs movement of the device, maintaining continual speed control and grip for a safe downstairs movement.

The second operator should not be in front of the device (in front of the patient), but on the side of the device and to a certain distance (a few steps down), he must drive down operations in an optimal manner and must be prepared to intervene if necessary, without ever compromising his safety.

- 5 Maintain a constant pressure in downward direction. This will improve the stability of the device (fig. H).
- 6 When the descent has terminated, position the wheels correctly on the surface in order to guarantee safe and easy horizontal maneuvering.



### 4.3.4 Patient transport on stairways - Upstairs (PRO SKID-E and PRO SKID-E MAX MODELS ONLY)

This operation is possible with the PRO SKID-E model only.

- 1 Apply the procedure described in paragraph 4.3.1.
- 2 Secure the patient to the device using the special safety belts for the head and the body.
- 3 The first operator behind the device, has to block the rear handles (fig. G), rotating the hook downwards and fixing it to the hinge between slide and frame (fig. E F).
- 4 The second operator, in front of the chair, has to grab the front telescopic handles at the front and move them by pushing the button.
- 5 Using adequate lifting techniques, the operators must simultaneously lift the chair and start transport (fig. I).

For this type of transport the presence of a third operator is recommended in order to guide the other

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PROBLEM	CAUSE	REMIEDY
The device does not unblock from open or closed position during the opening or closing procedure.	The functional geometry has been compromised or damaged.	Try complete lubrication and check if the problem has been solved; if not, take immediately the device out of service and contact the Spencer customer care service
Difficulties extracting and inserting the telescopic handles (PRO SKID-E and PRO SKID-E MAX models).	Presence of foreign bodies in the slide or breakage in aluminium part.	Clean accurately; if this does not solve the problem, do not use the device for upstairs transport and contact the Spencer customer care service.
The headrest extendible handle does not block in open position.	Breakage of springs of the blocking system.	Take the device immediately out of service and contact the Spencer customer care service.
Difficulties in controlling the device during downstairs transport.	Damage of the sliding belt system.	Take the device immediately out of service and contact the Spencer customer care service.
Structural damage.	Improper use or untrained personnel.	Take the device immediately out of service and contact the Spencer customer care service.

# 6. MAINTENANCE AND CLEANING

### 6.1 CLEANING

Failure to carry out cleaning operations may involve the risk of cross infection due to the presence of secretions and/or residuals.

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The operator must always wear adequate personal protection such as gloves and mask etc. during all checking and cleaning procedures.

The metal parts exposed to external influences are treated superficially and/or painted in order to obtain better resistance. Clean the exposed parts with delicate soap and a sponge and dry with a soft cloth. In order to obtain a shiny finish of the frame parts, use shiny creams and waxes for vehicles. We advice the use of the polishing detergent Spencer STX 99.

Do not use high-pressure water. It may penetrate joints and eliminate lubricants, increasing the risk of corrosion of components.

Rinse carefully with warm water to remove all traces of detergents. Failure to do so could compromise the product and its life span. The device must be left to dry completely before storage. To dry the product after washing, or if used in a humid atmosphere, do not use direct sources of heat or flame.

### 6.2 MAINTENANCE

Establish a maintenance program and periodic testing, identifying an reference employee. The person who carries out the maintenance of the appliance has to guarantee the basic requirements indicated by the Manufacturer in the following paragraphs.

All maintenance activities, both precautionary and special, must be registered on documents including technical reports about operations. This register has to be kept for a period of at least 10 years after the disposal of the device itself. This register will be made available to the Competent Authorities and/or Manufacturer if requested.

With reference to the Regulation UE 2017/745, we remind both public and private operators that they are obliged to report any accident that involves any medical device to the Ministry of Health and to the Manufacture as specified and within time given by the European regulations. In addition, both public and private operators are

obliged to inform the Manufacturer of any measures that should be adopted to make the steps necessary to guarantee the safety and the health of the patients and the users o any medical device.

### 6.2.1 PRECAUTIONARY MAINTENANCE

The person who carries out the precautionary maintenance of the appliance (user in person, Manufacturer/supplier or a third party) has to guarantee the following basic requirements:

- · Technical knowledge of the appliance and of the periodic maintenance procedures as described in these instructions.
- Specific qualifications and training in the maintenance operations of the appliance in question.
- The use of components/replacement parts/accessories that are either original or approved by the supplier, in such a way that each operation causes no alteration or modification to the appliance
- Possession of the checklist of operations carried out on the appliance.
- Guarantee complete adherence to the instructions of the Regulation UE 2017/745 which includes also the obligation towards the Manufacturer to maintain post sales records and traceability of the appliance if requested.

During all checking, maintenance and cleaning procedures, the operator must wear adequate personal protection such as gloves, mask, glasses etc.

Check ups to be performed before every use:

- · Functionality of the device
- · Fixation of nuts and holts
- . State of use (moving parts, wheels, restraints, seat, headrest, sliding system, belts)
- Correct lubrication of moving parts

The inspection frequency is determined by factors such as legal requirements, the type of use, frequency of use, environmental conditions during use and storage. Please note that you must do the cleaning as described in paragraph 5.1 and verify functionality before and after each use. Spencer Italia S.r.I. declines any responsibility for the unproper functioning or damages caused to the patient or user by the use of devices not subject to routine maintenance, warranty and will void the compliance to the Medical Device Regulation UE 2017/745.

The person responsible for every day maintenance can only substitute the spare parts indicated on paragraph 6.2 "Spare Parts". All other substitutions or repairs can be carried out only by the manufacturer or by a centre authorised by the manufacturer.

### 6.2.2 SPECIAL SERVICING

Only the Manufacturer or centres with written authorisation are authorised to complete any special servicing operations.

For any operations that are not carried out directly by the Manufacturer but by an authorised centre, we have to underline that a report regarding all operations carried out must be requested. This will permit both Spencer Italia S.r.l. and the end user to keep a log book regarding the operations carried out on the device.

### 6.2.3 PERIODIC MAINTENANCE

The device must be subjected to annual revisions to verify the proper operation and compliance with the safety requirements guaranteed by the Manufacturer when the device is placed on the market.

The revisions must be made by the Manufacturer, who uses specialized internal and external technicians and is authorized by the Manufacturer himself. In the absence of such annual revisions, the device must be SECRETED UNTIL REPAIRING, otherwise it must be DISPOSED OF AND IT MUST BE GIVEN COMMUNICATION TO THE MANUFACTURER. For any operations that are not carried out directly by the Manufacturer but by an authorised centre, we have to underline that a report regarding all operations carried out must be requested. This will permit both Spencer Italia S.r.l. and the end user to keep a log book regarding the operations carried out on the device.

# 63 LIFE SPAN

The device, if used as described in this user manual, has an average life span of 5 years from the date of purchase, which can be extended following annual revisions.

The life span can be extended, based on manufacturer's or on authorized service center evaluation, if the safety requirements of the device are still guaranteed. In the absence of such extensions, the device must be DISPOSED AND IT MUST BE COMMUNICATED TO THE MANUFACTURER.

# Belts, fabric seat and backrest shall be replaced every two years.

Spencer Italia S.r.l. disclaims any responsibility for incorrect operation or for any damage caused by the use of devices not revised by the Manufacturer or authorized service center, or that have exceeded the maximum permissible life span.

7. ACCESS	ORIES		
SK14000B	Wall bracket	SK13013D	Alarm system for SKID Series evacuation chairs
SK21000E	Transport bag (SKID-E, PRO SKID-E and PRO SKID-E MAX)	SK13018C	Strap for ankles
8. SPARE P	ARTS		
SK11000B	Backrest sheet	ST30428B	Lower wheel carrier in black nylon
SK12000B	Seat sheet	ST30429B	Higher wheel carrier in black nylon
ST00427A	Pair of black belts with Derlin buckle	ST30449A	Black PVC handle
ST21400A	100 mm Ø wheel with brake		

### Warning

The information contained in this document could be modified without any warning and is not to be intended as a commitment on behalf of Spencer Italia S.r.l. Spencer products are exported to many countries and the same identical regulations are not always valid. For this reason there could be differences between the description here described and the product actually delivered. Spencer continually strives to reach the perfection of all items sold. We therefore hope you will understand if we reserve the right, at any time, to modify the shape, equipment, lay-out or technical aspects that are herein described.

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# ATTACHMENT A – TRAINING REGISTER

The product must be used by trained personnel only, having attended specific training for this device and not for similar products.

Keep this document at least 10 years from the end of life of the device.

Operator's	Traini	ng date	Training method (user's	<b>-</b>	
name	Basic training	Advanced training	Training method (user's manual, during service, former class, etc.)	Trainer	

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# ATTACHMENT B - MAINTENANCE REGISTER

Keep this document at least 10 years from the end of life of the device.

Perform the required maintenance and to respect the life span of the device, as indicated by the Manufacturer in the User's Manual.

Code and description of the device
Purchase date
Lot (LOT)
Bought by

SERVICE DATE	KIND OF SERVICE (Maintenance/ check/ extension of life span)	OPERATIONS MADE ON THE DEVICE	RESULT	PERSON IN CHARGE OF SERVICE (Operator/ Authorized centre/ Manufacturer)	
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