AI virtual assistant - Disclaimer

The aim of this disclaimer is to notify users of the limitations regarding and the guidelines for using the AI virtual assistant available at http://gimaitaly.com. This disclaimer should be read carefully before interacting with the virtual assistant.

General information: Our AI virtual assistant is an automated system based on the Gemini platform. It has been designed to provide initial information and assistance based on the product manuals available. Whilst we endeavour to provide accurate information through this AI virtual assistant, we are unable to guarantee the accuracy or completeness of the information provided, nor any guarantee that it is up to date. Users are advised to use the responses generated as a starting point and to verify the information in the linked public documentation sources.

The user's responsibilities: users of the AI virtual assistant are solely responsible for their interactions with the same and their reliance on any information provided by it. Users are to exercise caution and use their discretion when interpreting the responses given by the virtual assistant as well as when taking action on the basis of such responses. We cannot be held responsible for any action, loss or damage resulting from the use of the virtual assistant.

Privacy and data security: Gima places the highest priority on safeguarding the privacy and security of its users' information as well as company information. That is why, in conversations with the artificial intelligence virtual assistant, it is prohibited to enter or share personal data or any sensitive/confidential information such as, purely by way of example and not limited to:

- identification data (e.g., first name, last name, address, contact details, documents, tax codes, etc.);
- special categories of data pursuant to article 9 of the GDPR (e.g., personal data relating to health, political opinions, membership of a trade union, religious convictions, etc.);
- access credentials, passwords, PINs, security keys, etc.;
- confidential company or third-party information (e.g., customers, suppliers, projects, price lists, contracts, etc.).

Conversations with the virtual assistant may be reviewed in order to monitor and improve the quality of the service and the results generated. By using the virtual assistant, the user declares that they have fully understood and that they fully accept this disclaimer and the related rules regarding the use of the virtual assistant.

If you do not agree with any part of this disclaimer, you should avoid using the virtual assistant.